

YOUR PRIVACY— OUTGOING ID BLOCKING

Free Caller-ID blocking is available on a per-call or per-line basis and is built-in feature of your service.

Activating the block prevents transmission of your phone number and name to the recipient of your call.

OUT-GOING ID BLOCK, PER CALL—is activated by you, for each call you place, to which you wish to block transmission of your caller ID (number/name) info. To do this: *at the dialtone, Press *67, then proceed to dial the number you're calling.* When you hang up, the block ends and you must again dial *67 to activate the block on your next call. There is no setup fee or monthly fee for this service.

OUT-GOING ID BLOCK, PER LINE—prevents transmission of your caller ID info for all calls made from the line on which you have requested this feature. This is something we need to set up for you at our switch, you can not do it yourself with a code. This feature is available at no charge to those who have a heightened security risk and on-request to those with un-published phone numbers. *To cancel the block on a per-call basis, Press *82* prior to dialing the desired number. When you hang up, the block will return for subsequent calls. To verify that line-blocking has been activated for the line in question, use it to dial (877) 532-4056, during normal business hours and we will verify that the block is in effect. To request the line-block form, contact our Sales Team, sales@sover.net, or (877) 877-2120.

NOTE: Blocking does not prevent transmission of your Caller ID information when calls are made to toll-free numbers (800, 877, 888, etc), 900/976 Pay-per-Call numbers, or to 911 emergency numbers. This is because the FCC has determined that, in part because they pay for the call charges, recipients of 800-number calls have the right to the ID information. Pay-per-Call numbers need the information so they can remit billing charges for your usage. E-911 calls receive the ID information so that they can render aid to the correct location.

