

## SOVERNET SERVICE & RATE INFORMATION

Current information on services and rates may be found on our website at <http://www.sover.net/services/> or in our Tariff, <http://www.sover.net/tariff/>.

The Tariff is available for review at both of our offices

- 5 Rockingham Street, Bellows Falls, Vermont
- 276 East Allen St., Ste 2, Winooski, Vermont

during normal business hours. It is also available at the Vermont Public Service Board office at

- 112 State St., Montpelier, Vermont.

The information is also available by request, from our Sales Team via US Mail or Fax. Contact them at [sales@sover.net](mailto:sales@sover.net) or by calling, toll-free, (877) 877-2120.

## NOTICE: CONTINUOUS EMERGENCY ACCESS

All primary residential lines are entitled to continuous access to Enhanced 911 emergency service even after regular telephone service has been terminated, whether voluntarily by customer choice or involuntarily as a consequence of non-payment of bills.

E911 is to be used only for police, fire or medical emergencies. Persons making non-emergency calls to 911 may be prosecuted.

Continuous Emergency Access is provided in accordance with Vermont Public Service Board Rule 7.100. Further information can be obtained by contacting the Vermont Public Service Board: 802-828-2358; TTY: 800-734-8390; or writing: 112 State Street, Drawer 20, Montpelier VT05620-2701.

